

DML	Business Policies
Dynamic Metrics Limited	POL-15 Accessibility Statement

DML

Dynamic Metrics Limited

Business Policies

POL-15 Accessibility Statement

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TABLE OF AMENDMENTS					
Document No:	Section Number	Version Number	New Issue Date	Description of Change	Amended by
POL-15		1	19/11/2021	Initial Issue	Joe Meeks
POL-15		2	23/11/2021	Updated document format with section numbers, changed some typos	Joe Meeks
POL-15		3	10/05/2023	Section 1, changed “we” to “company” Section 10 dates updated.	Denis Hodgins
POL-15		4	29/04/2026	Section 8 updated. Testing statement view added in section 10.	Denis Hodgins

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1. Accessibility statement for website gaitsmartcloud.dynamicmetrics.com & mobile application GaitSmart App

This accessibility statement applies to gaitsmartcloud.dynamicmetrics.com and the mobile application GaitSmart App.

This website and application is run by Dynamic Metrics Limited. The company wants as many people as possible to be able to use this website. For example, that means you can:

- zoom in up to 300% without the text spilling off the screen – only on gaitsmartcloud.dynamicmetrics.com
- navigate most of the website using just a keyboard – only gaitsmartcloud.dynamicmetrics.com
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

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2. How accessible this website is

We know some parts of this website are not fully accessible:

- you cannot modify the line height or spacing of text
- you cannot skip to the main content when using a screen reader
- you cannot change the colour or font of the text

3. Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email; support@dynamicmetrics.com
- call; 01438 822 822

We'll consider your request and get back to you in 5 working days.

4. Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: support@dynamicmetrics.com

5. Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility

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regulations’). If you’re not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

6. Contacting us by phone or visiting us in person

We can provide a text relay service for people who are D/deaf, hearing impaired or have a speech impediment.

Our offices do not have audio induction loops, if you contact us before your visit we can arrange a British Sign Language (BSL) interpreter.

Find out how to contact us

<https://www.dynamicmetrics.com/contacts/contact.html> .

7. Technical information about this website’s accessibility

Dynamic Metrics Limited is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

8. Compliance status

This website is fully compliant with the [Web Content Accessibility Guidelines version 2.2](#) AA standard.

9. What we’re doing to improve accessibility

We are committed to continuous improvement, we have an internal procedure for capturing request, suggestions and non-conformance, contact support@dynamicmetrics.com to discuss.

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10. Preparation of this accessibility statement

This statement was prepared on 19 November 2021. It was last reviewed on 10 May 2023

This website was last tested on 10 May 2023. The test was carried out by Dynamic Metrics Limited.

This website was last tested on 29th April 2026. The test was carried out by Dynamic Metrics Limited. Our site is currently partially compliant.

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